



THE LBS FAMILY



LBS VACANCY BULLETIN

Heating and Plumbing Supervisor

TOTAL Plumbing - Aberdare

The Role

This role is based within LBS Builder's Merchant's branch in Aberdare, within the Total Plumbing Department. You will be required to generate and co-ordinate sales through the office via telephone and face to face contact for Heating and Plumbing supplies. You will also be supporting the Branch Manager in achieving and exceeding sales targets at optimum margins, ensuring we maintain a high standard, creating and maintaining a loyal customer base and providing a first class service.

Previous knowledge of Heating and Plumbing systems is desirable; some knowledge of building materials is advantageous but not essential as training will be given. Applicants must be computer literate.

The Person

You will be a highly motivated, enthusiastic individual with excellent communication skills, a natural flair for selling and have a commitment to customer service.

We are looking for someone who:

- Has excellent Heating and Plumbing product knowledge
- A professional with drive, energy and focus, and strong attention to detail
- Is enthusiastic and passionate about delivering an outstanding level of service.
- Is well planned and structured in delivery of customer requirements
- Excellent customer service skills, naturally generating relationships with new and existing trade and retail customers, able to deal with customer queries and problems promptly as required
- Builds rapport, able to interpret and adapt customers' ideas

Hours of work: Monday to Friday 7.30 a.m. – 5.00 p.m. plus alternate Saturday mornings 08:00a.m – 12noon.

In return, we offer: Competitive Salary, Staff Purchase Scheme, Company Pension, Profit Share Scheme, Staff Uniform, Training and Development.

HOW TO APPLY

If you are looking for a challenging role and wish to join a successful team then please complete an online application form from www.lbsbm.co.uk/careers. Or if you have any questions please contact the HR department on jobs@lbsbm.co.uk

COMPANY VALUES



KNOWLEDGE



AMBITION



TEAMWORK



INTEGRITY



PASSION