



— THE LBS GROUP OF COMPANIES —

**TOTAL**  
Plumbing

**CIVILS**

**CASEY'S**  
ROOFING

**MIDDLETON**  
Kitchens & Bathrooms

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# LBS VACANCY BULLETIN

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## ASSISTANT BRANCH MANAGER TOTAL PLUMBING, CARDIFF EAST

### About us

Following the huge success of its stand-alone Civil's and Casey's Roofing business, LBS Builders Merchants Ltd now have a stand-alone Heating & Plumbing business to run alongside its merchant network of 15 branches across south west Wales. Trading from the new CARDIFF branch, it will supply heating & plumbing contractors with complete solutions.

### The Role

In this key role you will be reporting directly to the Branch Manager and your principal accountabilities will include; supporting the Branch Manager with achieving and exceeding sales targets at optimum margins, to ensure we maintain high standards, creating and maintaining a loyal customer base and providing a first class service. Empowering and developing staff

### The Person

We are looking for someone who:

- Is a professional who has drive, energy and focus
- Has strong attention to detail
- Is well planned and structured in delivery of customer requirements
- Has excellent customer service skills and can naturally generate relationships with new and existing trade and retail customers
- Builds rapport and can interpret customers idea's and is able to adapt them
- Is enthusiastic and passionate about delivering an outstanding level of service
- Deals with customer queries and problems promptly and escalates if necessary

### The package

We offer generous pay, benefits, training and career development. This is an exciting opportunity with a competitive salary, staff purchase discounts and pension scheme.

**Hours of work: Monday to Friday 7.30 a.m. – 5.00 p.m**  
**alternate Saturday mornings of 8.00 a.m. – 12 noon.**

## HOW TO APPLY

If you are looking for a challenging role and wish to join a successful team then please complete an online application form from [www.lbsbm.co.uk/careers](http://www.lbsbm.co.uk/careers). Or if you have any questions please contact the HR department on [jobs@lbsbm.co.uk](mailto:jobs@lbsbm.co.uk)

