



THE LBS FAMILY

# LBS VACANCY BULLETIN

## COUNTER SALES ASSISTANT TOTAL PLUMBING – LLANELLI

### About us

We are looking to appoint a Counter Sales Assistant for our TOTAL plumbing department based within our **Llanelli** branch. TOTAL Plumbing supplies heating & plumbing contractors with complete solutions and runs alongside its merchant branches and a civils and roofing division across South West Wales.

### The Role

Working on the sales counter, the main purpose of your role will involve proactively maximising sales and margin, whilst developing and maintaining good customer relations within your branch. You will need to build relationships with customers, both face to face and via the telephone, to help achieve sales growth for your branch. You will also be required to support the branch in all aspects of customer service.

Your duties will also include receiving goods into the shop/warehouse and correctly storing them as well as ensuring that stock levels are sufficient.

The ideal candidate will be customer service focused, IT literate, and a good team player with excellent communication and interpersonal skills. Knowledge of Heating and Plumbing products is desirable, however full Training will be provided to the successful candidate.

### Hours of work: Summer and Winter

**Summer Hours** from 1 March – 31 October would cover the branch opening time of 7.30 am – 4.30 pm OR 8.00 am – 5.00 pm on a rota basis plus alternate Saturday mornings 8.00 am – 12 noon.

**Winter Hours** from 1 November – 28 February would cover the branch opening time of 7.30 am – 4.00 pm OR 8.30 am – 5.00 pm on a rota basis plus alternate Saturday mornings 8.00 – 12 noon.

**The package:** We offer numerous benefits, training and career development. This is an exciting opportunity with a competitive salary, staff purchase discounts and pension and life assurance schemes.

## HOW TO APPLY

If you are looking for a challenging role and wish to join a successful team then please complete an online application form from [www.lbsbm.co.uk/careers](http://www.lbsbm.co.uk/careers). Or if you have any questions please contact the HR department on [jobs@lbsbm.co.uk](mailto:jobs@lbsbm.co.uk)

