



THE LBS FAMILY



# LBS VACANCY BULLETIN

## \*BRANCH APPRENTICE\* – INTERNAL/COUNTER SALES TOTAL PLUMBING - PORT TALBOT

An exciting opportunity has arisen for an ambitious and self-motivated individual looking to take their first steps into Sales and Customer service for our Heating and Plumbing specialist branch based in Port Talbot.

### About us

Following the huge success of its stand-alone Civils and Casey's Roofing business, LBS Builders Merchants Ltd now have an established stand-alone Heating & Plumbing network to run alongside its merchant network of 15 branches across south west Wales. TOTAL Plumbing provides Heating & Plumbing contractors with complete plumbing solutions.

### The Role

To develop your customer service skills you will experience working on the sales counter and within the sales office where you will learn how to generate and co-ordinate sales via telephone and face to face whilst proactively maximising margin. You will also have the opportunity to build on communication skills by developing and maintaining relations with customers at the branch.

### The Person

The ideal candidate will be a team player with excellent communication and interpersonal skills. You will be self-motivated and have the drive to succeed in a fast paced Sales environment. You will be committed to your personal development and career progression. Candidates will need to do not hold an NVQ qualification level 2 or above to be eligible for this scheme.

### The Course

During this 18 month apprenticeship, you will work towards achieving a level 2 NVQ in Customer Service. You can also expect to explore our Company culture, different product ranges and customer base. Along the way, our experienced team will provide you with plenty of support to ensure you to get the best out of your Apprenticeship and set a solid foundation for a future career with us.

**Hours of work: 40 per week Monday to Friday plus alternate Saturday mornings.**

**In return, we offer:** Staff Discount Scheme - Company Pension - Profit Share Scheme – Uniform – Length of Service Awards - Comprehensive Training and Development.

## HOW TO APPLY

If you are looking for a challenging role and wish to join a successful team then please complete an online application form from [www.lbsbm.co.uk/careers](http://www.lbsbm.co.uk/careers). Or if you have any questions please contact the HR department on [jobs@lbsbm.co.uk](mailto:jobs@lbsbm.co.uk)

## COMPANY VALUES



KNOWLEDGE



AMBITION



TEAMWORK



INTEGRITY



PASSION