

STATEMENT OF QUALITY POLICY



LBS Builders Merchants Ltd is pledged to consistently provide Services, which conform to the specified requirements of its Customers, the Company and any applicable regulatory or statutory body.

The Company will seek the active participation and co-operation of its staff at all levels to maintain measurable, accountable Quality Assurance.

The Company has prepared and documented an Integrated Management System (IMS), which aims to meet Customers' requirements by controlling all of the processes employed and thus preventing errors. Quality Assurance is essential in all work undertaken by LBS Builders Merchants Ltd, the Integrated Management System is mandatory and is adhered to by every member of staff, at all times. The effectiveness of the IMS is monitored via the use of Business Objectives with such Objectives being subject to regular review.

The Quality Assurance programme of LBS Builders Merchants Ltd seeks to address, as a minimum, the requirements of ISO 9001:2008.

Particular emphasis is given to Continuous Improvement by all employees and a philosophy of Prevention, rather than Correction. This is further consolidated by the LBS Builders Merchants Ltd Training system, which seeks to promote personal betterment for all employees.

We firmly believe that certification to ISO 9001:2008 is essential in our commitment to Customer Satisfaction, continued growth and improvement of our company.



A handwritten signature in black ink, likely belonging to the Managing Director.

Date: 1 July 2015

MANAGING DIRECTOR

(Next Review Date) 1 July 2016